Meet EVA

What is EVA?

EVA, also known as Easy Vaccine Access, is a service to help you make a COVID-19 vaccination booking or to talk about COVID-19 treatments. An EVA phone operator can call you in your language.

EVA will help you make a COVID-19 vaccination booking over the phone for you or someone in your care.

If you have a higher risk of severe illness, EVA can help prepare you for COVID-19. EVA can talk to you about COVID-19 treatments in the instance you test positive for COVID-19 and find a doctor's appointment to discuss a treatment plan.

EVA can help you with:

- Getting a call back at a time and date that suits you
- Making a COVID-19 vaccine booking during the call
- Questions about oral treatments for COVID-19
- Appointments with a doctor or clinic for a referral
- Information and advice about COVID-19 and COVID-19 vaccines
- Finding a service where appointments are not needed (walk-in clinic)
- Bookings for children or people in your care
- Free interpreting assistance when making the booking

Follow these simple steps:

ONE: Message "Hey EVA" to 0481 611 382

TWO: EVA will reply in English asking for:

- your name
- your preferred language
- the state and territory where you live
- a time and date you would like to be called back
- the number to call

Your reply will need to be in English

THREE: After sending your details, an EVA phone operator will call you back and help you find a booking.

health.gov.au/eva
health.gov.au/COVID-19-languages

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COVID-19 VACCINATION